Quassel IRC - Bug #1512

SQLite journal/concurrency issues: SqliteStorage::getBufferInfo(): received more then one Buffer!

01/30/2019 01:12 PM - mgorny

Status: Start date: New 01/30/2019 **Priority:** Normal Due date: % Done: Assignee: 0% **Quassel Core Estimated time:** 0.00 hour Category: Target version: Version: OS: 0.13.0 Any

Description

Every few days, my core crashes with an error like:

```
2019-01-30 11:19:09 [Error] SqliteStorage::getBufferInfo(): received more then one Buffer!
2019-01-30 11:19:09 [Error] Query: "SELECT bufferid, buffertype, groupid\nFROM buffer\nWH
ERE buffer.networkid = :networkid AND buffer.user
id = :userid AND buffer.buffercname = :buffercname"
2019-01-30 11:19:09 [Error] bound Values:
2019-01-30 11:19:09 [Error] 0 : cynede_afk
2019-01-30 11:19:09 [Error] 1 : 1
2019-01-30 11:19:09 [Error] 2 : 1
2019-01-30 11:19:09 [FATAL] ASSERT: "false" in file /home/mgorny/git/quassel/src/core/sqlitestorage.cpp, line 1176
```

I have no clue why this would happen. Is it possible that the database was corrupted as a result of earlier crashes?

Can we have some nicer behavior here? Is there a nice way to fix the database by hand?

Finally, can we enforce this via database constraints?

History

#1 - 02/07/2019 12:13 AM - digitalcircuit

- Subject changed from [Error] SqliteStorage::getBufferInfo(): received more then one Buffer! to SQLite journal/concurrency issues: SqliteStorage::getBufferInfo(): received more then one Buffer!
- Category set to Quassel Core

Details

I agree that this should be enforced by database constraints, that Quassel should handle this more gracefully, and I'm not sure how Quassel would get into this state.

My *guess* is Quassel crashed in the middle of a write before it completed, or Quassel's current locking mechanism in SQLite allowed concurrent writes. Based on the bound values, it seems like a private message buffer was renamed (either due to /nick changes, or manual action). To fix this and other issues, Quassel likely needs to adopt <u>SQLite's WAL mode</u>, which had performance issues with older SQLite versions (e.g. as in Ubuntu 14.04). With 0.14/master increasing build requirements, this is something we can finally try to tackle.

Crashes once this inconsistency exists are likely merely periodic as it'd only occur when Quassel tries to get this buffer information, which may be when a particular user logs in, etc.

Workaround/recovery

To recover, you should be able to find the duplicate buffer and rename it:

1. Find the IDs of the duplicate buffers, the ones with the same name/user ID/network ID

With the original query of...

```
SELECT bufferid, buffertype, groupid FROM buffer WHERE buffer.networkid = :networkid AND
buffer.userid = :userid AND buffer.buffercname = :buffercname;
```

...and the bound values of...

04/19/2024 1/4

cynede_afk, 1, 1

This should be...

SELECT bufferid FROM buffer WHERE buffer.networkid = 1 AND buffer.userid = 1 AND buffer.buffercname = 'cynede_afk';

2. Rename one of the buffers to avoid the collision

Make a backup first! I'm not 100% certain this will fix the issue.

Rename the buffercname and buffername of the problematic buffer to a unique name...

```
UPDATE buffer SET buffercname = 'cynede_afk_dup', buffername = 'cynede_afk_dup' WHERE bufferid = XXXX;
-- Replace XXXX with one of the buffer ID numbers from above
```

Retry the query in step 1. If there's still more results, repeat this, but pick different names for buffercname and buffername, e.g. cynede_afk_dup2.

#2 - 02/07/2019 08:12 AM - mgorny

Thank you. I've just applied the recovery and we'll see what happens now. It turned out that `cynede_afk` had two duplicates with very different numbers (one 1xx, other 4xx), so I suspect this might have been going for some time already. Though I suspect I never knew because I haven't been running debug builds before.

#3 - 02/14/2019 05:48 AM - digitalcircuit

Thanks for feedback; I'm glad the recovery worked! That does seem odd, and given the assert() only on debug builds, it's a relief it's likely not a new issue/regression.

Quassel should still handle this better, as originally agreed.

Pardon my delayed reply; turns out I need to manually watch an issue after commenting in order to get email notifications.

#4 - 03/31/2019 07:15 PM - mgorny

It happened to me today, and it seems that there is some deeper issue that is causing those duplicate buffers to occur.

More specifically, I received messages from '<person>', and after applying the deduplication as explained above, the <person>_dup buffer contained only the messages received today. If that's of any help, the messages were described as '<person>1', so I think the person in question may have changed the nickname just after writing.

#5 - 10/03/2022 02:17 PM - Luminair

digitalcircuit wrote:

With 0.14/master increasing build requirements, this is something we can finally try to tackle.

It lives! I just got this on Synology DS920+ AMD64 lscr.io/linuxserver/quassel-core:0.14.0-ls100. The system slowed down while downloading a file quickly and then the Quassel container stopped working. I attempted sqlite3 dump and vacuum to no effect. I don't have the skill do attempt digging into the database to attempt a workaround unless you have a precise suggestion:

```
2022-10-03 09:03:35 [Info ] Restoring previous core state...
2022-10-03 09:03:35 [Error] SqliteStorage::getBufferInfo(): received more then one Buffer!
                                    Query: "SELECT bufferid, buffertype, groupid\nFROM buffer\nWHERE buffer.n
2022-10-03 09:03:35 [Error]
etworkid = :networkid AND buffer.userid = :userid AND buffer.buffercname = :buffercname"
2022-10-03 09:03:35 [Error] bound Values:
2022-10-03 09:03:35 [Error] 0:
2022-10-03 09:03:35 [Error] 1 : 1
2022-10-03 09:03:35 [Error] 2 : 2
2022-10-03 09:03:36 [Error] SqliteStorage::getBufferInfo(): received more then one Buffer!
2022-10-03 09:03:36 [Error]
                                     Query: "SELECT bufferid, buffertype, groupid\nFROM buffer\nWHERE buffer.n
etworkid = :networkid AND buffer.userid = :userid AND buffer.buffercname = :buffercname"
2022-10-03 09:03:36 [Error] bound Values:
2022-10-03 09:03:36 [Error] 0 :
2022-10-03 09:03:36 [Error] 1 : 1
2022-10-03 09:03:36 [Error] 2 : 2
2022-10-03 09:03:36 [Error] SqliteStorage::getBufferInfo(): received more then one Buffer!
```

#6 - 10/20/2022 05:54 PM - Luminair

The database got corrupted again after another shutdown. I believe I captured the log before and after the shutdown. I hope this helps!

```
quassel-core date stream content
```

04/19/2024 2/4

```
2022-10-20T04:30:27.149707308Z stderr 2022-10-20 01:30:27 [Info ] Client connected from 172.18.0.1
2022-10-20T04:30:16.079720515Z stderr 2022-10-20 01:30:15 [Info ] Restoring previous core state...
2022-10-20T04:30:16.079672677Z stderr 2022-10-20 01:30:15 [Info ] Listening for GUI clients on IPv4 0.0.
0.0 port 4242 using protocol version 10
                              stderr 2022-10-20 01:30:15 [Info ] Listening for GUI clients on IPv6 :: p
2022-10-20T04:30:16.079634649Z
ort 4242 using protocol version 10
2022-10-20T04:30:16.079603682Z
                              stderr 2022-10-20 01:30:15 [Info ] Database authenticator is ready.
2022-10-20T04:30:16.079567330Z stderr 2022-10-20 01:30:15 [Info ] SQLite storage backend is ready. Schem
a version: 32
2022-10-20T04:30:16.079502954Z stderr 2022-10-20 01:30:15 [Warn ] SslServer: Certificate expired on "Tue
Nov 23 00:35:19 2021 GMT"
2022-10-20T04:30:15.734894230Z stderr 2022-10-20 01:30:15 [Warn ] SslServer: Certificate expired on "Tue
Nov 23 00:35:19 2021 GMT"
2022-10-20T04:30:14.264701984Z stderr s6-rc: info: service 99-ci-service-check successfully started
2022-10-20T04:30:14.264443379Z
                                         [ls.io-init] done.
                               stdout
                               stderr s6-rc: info: service 99-ci-service-check: starting
2022-10-20T04:30:14.263123852Z
2022-10-20T04:30:14.262980205Z stderr s6-rc: info: service legacy-services successfully started
2022-10-20T04:30:14.259108462Z stderr services-up: info: copying legacy longrun quassel (no readiness no
tification)
2022-10-20T04:30:14.233464654Z stderr s6-rc: info: service legacy-services: starting
2022-10-20T04:30:14.233361595Z stderr s6-rc: info: service init-services successfully started
2022-10-20T04:30:14.232457828Z stderr s6-rc: info: service init-services: starting
2022-10-20T04:30:14.232350303Z
                               stderr s6-rc: info: service init-mods-end successfully started
2022-10-20T04:30:14.231422907Z
                                         s6-rc: info: service init-mods-end: starting
                                stderr
2022-10-20T04:30:14.231261662Z stderr s6-rc: info: service init-mods-package-install successfully starte
2022-10-20T04:30:14.224960924Z \qquad \text{stderr} \qquad \text{s6-rc: info: service init-mods-package-install: starting}
2022-10-20T04:30:14.224780053Z
                                stderr
                                         s6-rc: info: service init-mods successfully started
                               stderr
2022-10-20T04:30:14.223792729Z
                                         s6-rc: info: service init-mods: starting
2022-10-20T04:30:14.223670101Z stderr s6-rc: info: service legacy-cont-init successfully started
2022-10-20T04:30:14.223306696Z stderr
                                         cont-init: info: /etc/cont-init.d/99-custom-files exited 0
2022-10-20T04:30:14.220354980Z stdout
                                         "[custom-init] No custom files found, skipping..."
2022-10-20T04:30:14.216367739Z
                                stderr
                                         cont-init: info: running /etc/cont-init.d/99-custom-files
                               stderr
2022-10-20T04:30:14.216278602Z
                                         cont-init: info: /etc/cont-init.d/40-config exited 0
2022-10-20T04:30:14.180257486Z stderr cont-init: info: running /etc/cont-init.d/40-config
2022-10-20T04:30:14.180130134Z stderr cont-init: info: /etc/cont-init.d/30-keygen exited 0
2022-10-20T04:30:14.128566537Z
                                stderr
                                         cont-init: info: running /etc/cont-init.d/30-keygen
2022-10-20T04:30:14.128419914Z
                                stderr
                                         cont-init: info: /etc/cont-init.d/10-adduser exited 0
2022-10-20T04:30:14.075731934Z
                               st.dout
2022-10-20T04:30:14.075704657Z stdout
2022-10-20T04:30:14.075659266Z
                               stdout
                                         User gid: 101
2022-10-20T04:30:14.075624184Z
                                stdout
                                         User uid:
                                                     1026
2022-10-20T04:30:14.066379359Z
                                stdout
                                         _____
2022-10-20T04:30:14.066354226Z
                                         GID/UID
                                stdout
2022-10-20T04:30:14.066330315Z
                                stdout
                                          _____
2022-10-20T04:30:14.066301743Z
                                         https://www.linuxserver.io/donate/
                                stdout
2022-10-20T04:30:14.066270352Z
                                stdout
                                         To support LSIO projects visit:
2022-10-20T04:30:14.0662477017
                                stdout
2022-10-20T04:30:14.066221796Z
                                stdout
2022-10-20T04:30:14.066193409Z
                               stdout
                                         Brought to you by linuxserver.io
2022-10-20T04:30:14.066171165Z
                                stdout
2022-10-20T04:30:14.066147767Z
                                stdout
2022-10-20T04:30:14.066119976Z
                                          |_| |__/ |_| \__/
                                stdout
2022-10-20T04:30:14.066095482Z
                                stdout
                                                 | | \_ \ | | () |
2022-10-20T04:30:14.066069168Z
                                stdout
                                                  | | / _ | | | / \
                                                  2022-10-20T04:30:14.066037550Z
                                stdout
2022-10-20T04:30:14.066010359Z
                                stdout
2022-10-20T04:30:14.065982946Z
                                stdout
2022-10-20T04:30:14.065953424Z
                                stdout
                                stdout
stderr
2022-10-20T04:30:14.065743335Z
                                         usermod: no changes
2022-10-20T04:30:13.901766797Z
                                         cont-init: info: running /etc/cont-init.d/10-adduser
                                         cont-init: info: /etc/cont-init.d/01-migrations exited 0
2022-10-20T04:30:13.901720219Z
                                stderr
2022-10-20T04:30:13.901663174Z
                                stdout
                                         [migrations] no migrations found
2022-10-20T04:30:13.901572857Z
                                stdout
                                         [migrations] started
2022-10-20T04:30:13.899889604Z
                                         cont-init: info: running /etc/cont-init.d/01-migrations
                                stderr
2022-10-20T04:30:13.899753554Z
                                         cont-init: info: /etc/cont-init.d/01-envfile exited 0
                                stderr
2022-10-20T04:30:13.895966984Z
                               stderr cont-init: info: running /etc/cont-init.d/01-envfile
2022-10-20T04:30:13.893394527Z
                              stderr s6-rc: info: service legacy-cont-init: starting
                               stderr s6-rc: info: service fix-attrs successfully started
2022-10-20T04:30:13.893242656Z
2022-10-20T04:30:13.891338332Z
                                         s6-rc: info: service 00-legacy successfully started
                                stderr
                               stderr
2022-10-20T04:30:13.888918627Z
                                         s6-rc: info: service 00-legacy: starting
2022-10-20T04:30:13.888848199Z
                               stderr s6-rc: info: service fix-attrs: starting
2022-10-20T04:30:13.887512397Z
                               stderr s6-rc: info: service s6rc-oneshot-runner successfully started
2022-10-20T04:30:13.881904375Z
                                stderr
                                         s6-rc: info: service s6rc-oneshot-runner: starting
2022-10-20T04:30:13.576440657Z stdout "[custom-init] No custom services found, skipping..."
```

04/19/2024 3/4

2022-10-20T04:27:16.784662764Z	stderr	"2022-10-20 01:27:16 [Info] Already shutting down, ignoring signa
1"		
2022-10-20T04:27:16.784590324Z	stderr	2022-10-20 01:27:16 [Info] Caught signal 15
2022-10-20T04:27:16.783947570Z	stderr	s6-rc: info: service s6rc-oneshot-runner successfully stopped
2022-10-20T04:27:16.781596754Z	stderr	s6-rc: info: service s6rc-oneshot-runner: stopping
2022-10-20T04:27:16.781254844Z	stderr	s6-rc: info: service fix-attrs successfully stopped
2022-10-20T04:27:16.780415045Z	stderr	s6-rc: info: service fix-attrs: stopping
2022-10-20T04:27:16.780280357Z	stderr	s6-rc: info: service legacy-cont-init successfully stopped
2022-10-20T04:27:16.776798598Z	stderr	s6-rc: info: service legacy-cont-init: stopping
2022-10-20T04:27:16.776728078Z	stderr	s6-rc: info: service init-mods successfully stopped
2022-10-20T04:27:16.775897494Z	stderr	s6-rc: info: service init-mods: stopping
2022-10-20T04:27:16.775729911Z	stderr	s6-rc: info: service init-mods-package-install successfully stoppe
d		
2022-10-20T04:27:16.774861581Z	stderr	s6-rc: info: service init-mods-package-install: stopping
2022-10-20T04:27:16.774716126Z	stderr	s6-rc: info: service init-mods-end successfully stopped
2022-10-20T04:27:16.773947909Z	stderr	s6-rc: info: service 00-legacy successfully stopped
2022-10-20T04:27:16.773829099Z	stderr	s6-rc: info: service init-mods-end: stopping
2022-10-20T04:27:16.773743316Z	stderr	s6-rc: info: service init-services successfully stopped
2022-10-20T04:27:16.773150924Z	stderr	s6-rc: info: service 00-legacy: stopping
2022-10-20T04:27:16.772685868Z	stderr	s6-rc: info: service init-services: stopping
2022-10-20T04:27:16.772573024Z	stderr	s6-rc: info: service legacy-services successfully stopped
2022-10-20T04:27:16.771725005Z	stderr	s6-svwait: fatal: timed out
2022-10-20T04:27:13.708305177Z	stderr	2022-10-20 01:27:13 [Info] Core shutting down
2022-10-20T04:27:13.707406457Z	stderr	2022-10-20 01:27:13 [Info] Quitting
2022-10-20T04:27:13.707262000Z	stderr	2022-10-20 01:27:13 [Info] Caught signal 15
2022-10-20T04:27:13.694014664Z	stderr	s6-rc: info: service legacy-services: stopping
2022-10-20T04:27:13.693856469Z	stderr	s6-rc: info: service 99-ci-service-check successfully stopped
2022-10-20T04:27:13.690303096Z	stderr	s6-rc: info: service 99-ci-service-check: stopping

#7 - 11/24/2022 04:00 AM - Luminair

I've developed some new info about my database failures:

- 1) Docker apparently uses SIGTERM to stop apps, and Quasselcore apparently doesn't handle that, which then leads to a chance of corrupting the database every time Docker closes Quassel. The workaround I'm trying is "stop_signal: SIGINT", equal to a Ctrl+C, which Quassel does handle.
- 2) Quassel database is unpredictably inconsistent and there is no system/API in place to tell it to BECOME consistent before a backup or filesystem snapshot. So this caused my backups to fail, too. The workaround for doing a backup will be to gracefully shut down Quasselcore, do the backup, then start it up again.

Thoughts?

04/19/2024 4/4